

What is claimed is:

1. A point-service system that can be accessed by a customer who uses a terminal device via a network, the system
5 comprising:

a point database for recording the number of points accumulated for a customer;

means for issuing a recognition code for usable number of points in accordance with a use request with the usable number
10 of points from a customer; and

means for recording the issued recognition code with the usable number of points.

2. The point-service system according to claim 1, further comprising:

15 a use management database for recording an identifying information of a customer, a number of reserved points and the recognition code along with information indicating whether the number of reserved points is used or not;

means for referring to the use management database so as
20 to answer a point-usable facility about whether the number of reserved points is usable or not in accordance with a reference request along with the number of reserved points and the recognition code from the point-usable facility; and

means for recording that the number of reserved points of
25 the reference request is used in the corresponding field of information indicating whether the number of reserved points is used or not when the number of reserved points is set to be usable.

3. The point-service system according to claim 1,
30 further comprising:

means for subtracting the number of reserved points for which the recognition code is issued from the accumulated number of points, so as to record the remaining number of points as a new accumulated number of points in the point database;

5 means for referring the use management database in accordance with a cancel request with the recognition code from the customer, so as to invalidate the recognition code when the information indicating whether the number of reserved points is used or not corresponding to the recognition code indicates
10 unused; and

means for adding the number of points for the invalidated recognition code to the accumulated number of points for the customer, so as to record the added number of points as a new accumulated number of points in the point database.

15 4. The point-service system according to claim 3, wherein

the point database includes a customer point database provided for each customer,

20 the number of points for each point issuing facility that issued the points and the identifying information of the point issuing facility are recorded in the customer point database, and

the operations of subtracting the number of reserved points for which the recognition code is issued and of adding the number of points for the invalidated recognition code are
25 executed for the number of points that is recorded in the customer point database.

5. The point-service system according to claim 1, further comprising means for transmitting a use request display for the customer to view the accumulated number of points and
30 to input the number of reserved points to the terminal device of

the customer.

6. A recording medium storing a program for a point-service system that can be accessed by a customer who uses a terminal device via a network, the program enabling a computer
5 to execute the process comprising the steps of:

issuing a recognition code for a number of reserved points in accordance with a point use request along with the number of reserve points from the customer;

recording the issued recognition code with the number of
10 reserved points; and

subtracting the number of reserved points from the accumulated number of points for the customer, so as to record the remaining number of points as a new accumulated number of points.

15